# Survey Letter of Information Template

## Instruction Guide

### Before You Begin

* The information provided in blue text and parentheses (...) are instructions to guide you as you fill in and convey the specific details of your research study.
* The information provided in blue text and square brackets [...] provides guidance regarding research ethics responsibilities. This includes direct references to the Tri-Council Policy Statement 2 (TCPS 2, 2022), applicable legislation and policies, as well as to corresponding sections of your research ethics protocol.
* Please ensure that you fully remove these parentheses and square brackets together with the enclosed text, and this Instruction Guide page, prior to submitting your consent form for REB review.

### Important Tips

* Double-check that the information in your consent form/forms matches/match the information provided in your research ethics protocol (and funding proposal if applicable).
* Consent forms should be written at a reading level appropriate for your target audience. Use clear language, avoid acronyms/academic jargon, and explain terms with which a layperson may not be familiar to ensure the clarity needed for informed consent.
* For clarity, consider using second person pronouns (“you/your”) throughout the form when referring to participants, except the signature page where you use first person pronouns (“I”).
* Consider accessibility requirements by consulting this [guide on how to create accessible documents](https://www.torontomu.ca/accessibility/guides-resources/document-accessibility/).

### Additional Information

* [Tri-Council Policy Statement: Ethical Conduct for Research Involving Humans (TCPS 2)](https://ethics.gc.ca/eng/policy-politique_tcps2-eptc2_2022.html)
* [TCPS 2 Interpretations](https://ethics.gc.ca/eng/policy-politique_interpretations.html)
* [Guidance in Applying TCPS 2](https://ethics.gc.ca/eng/guidance-lignes_directrices.html)

If you have any other questions, please email us at [rebchair@torontomu.ca](mailto:rebchair@torontomu.ca).

## Letter of Information

**Title:** (Title of the study)

|  |
| --- |
| Principal Investigator |
| (Name) |
| (Position/Title) |
| (Department/Faculty) |
| (University/Institution) |
| (Email Address) |

|  |
| --- |
| Co-Investigator [Include the names of the co-investigators listed in Section 2 of your research ethics protocol. There is no need to list research assistants in your consent forms unless they are the point of contact for the project or responsible for data collection. Student or postdoctoral fellow principal investigators should include the name of their supervisor/supervisors.] |
| (Name) |
| (Position/Title) |
| (Department/Faculty) |
| (University/Institution) |
| (Email Address) |

|  |
| --- |
| Faculty Supervisor |
| (Name) |
| (Position/Title) |
| (Department/Faculty) |
| (University/Institution) |
| (Email Address) |

### Study Funding and Conflict of Interest

This study is funded by (Include the name of sponsors and funders, if applicable. For the latter, also provide the identifying grant number. Declare any real, potential or perceived conflict of interest and plans for commercialization, if applicable)*.*

[A declaration of any real, potential or perceived conflict of interest and commercialization is required for industry-funded studies. According to Article 3.2.e of the TCPS 2, researchers should disclose the presence of any real, potential or perceived conflicts of interest on the part of the researchers, their institutions, or the research sponsors, as well as the possibility of commercialization (where applicable) of research findings. Refer to Article 7.4 for additional information.]

### Study Introduction and Purpose

[According to Article 3.2 of the TCPS 2, researchers should provide the following information in plain language: the purpose of the research, expected duration of participation, a description of the research methods, what information will be collected and for what purpose, the nature and expected duration of participation, as well as the rights and responsibilities of the participant. Please include this information across three sections: “Study Introduction and Purpose”, “Brief Overview” and “What You Are Being Asked to Do”.]

The purpose of this study is to (describe the topic and objective/aims/goals of your study in three to five sentences in lay terms). We are inviting (number of participants)participants. To participate, you must be (specify inclusion criteria and exclusion criteria).

### Brief Overview

|  |  |
| --- | --- |
| * (Key Point – Voluntary Participation) | * (Key Point – Risks/Benefits) |
| * (Key Point – Completion Time) | * (Key Point – Participation Task/Tasks) |
| * (Key Point – Anonymity/Confidentiality) | * (Key Point – Nature of Incentive) |
| * (Key Point – Privacy) | * (Key Point – Who to Contact) |

### What You Are Being Asked to Do

If you choose to participate, you will be asked to (insert a concise description of exactly what participants are asked to do). The (activity/task) should take you no more than (note the completion time for each activity and a total time of participation if there are multiple phases and activities).

(Include a detailed description of the activities and tasks. Also outline the data collection procedures chronologically in short sentences using plain language).

(Describe the type of information that will be collected from or about participants and for what purposes. Indicate the location of the research and the expected duration of involvement. It is recommended that you provide one or two sample questions so that participants know what to expect. Provide clear information about any demographic data that will be collected. Use bullet points, if needed; and avoid using technical terms. If this is not possible, please define and explain each term.)

### Potential Benefits

Our goal is that this study will (include a brief description in plain language of the main potential benefit of the research both to participants and to groups/society). This research will also be used to (include any additional benefit/benefits). However, we cannot guarantee that you will receive any benefits from your participation in this study.

[The information provided here should match the information under section 16.e of your research ethics protocol.]

### Potential Risks

It is possible that some of the questions you will be asked may cause (outline and discuss each of the potential risks associated with the research and the corresponding mitigation strategy in place to address the physical, psychological, social, financial and legal risks, as applicable).

If you need support, please contact any of the following:

(Include a list of three to five free, available 24/7, geographically and culturally relevant resources for participants to access.)

* (Resource.)
* (Resource.)
* (Resource.)

### Your Identity Will Remain *(Anonymous/Confidential)*

Your identity will remain (anonymous/confidential - describe how)*.* (Explain all relevant information regarding anonymity or confidentiality and any limitations of maintaining anonymity or confidentiality. If using third-party apps for collecting or storing data that are not sanctioned by the university, include the link to the privacy policy of the survey platform and any laws, acts or policies they are subject to.)

[Confidentiality applies to studies where the data collected could be used to identify participants, but it will be securely stored and not shared. No identifying information will be included in the dissemination of the results. Anonymity means that no identifiers are collected with the data, either by the researchers or the platform being used. Please ensure that the information provided in this section matches the information provided in section 17 of the ethics protocol.]

### How Your Data Will Be Used

This research is being conducted as partial completion of a degree requirement and will be used for a student’s (specify if the research will be used for the student’s MA thesis, MRP or PhD dissertation. Remove if not applicable). The information that you and other participants provide will be analyzed by the research team to answer the key research questions and meet the study objectives/aims/goals. The research findings will be made available on (provide a descriptive link to [RShare](https://library.torontomu.ca/rshare/) with instructions on how to access the thesis or MRP if the principal investigator is a graduate student, and an estimated completion date. If the principal investigator is not a student, please outline how participants may have access to the final report)*.* The findings from this project will also be disseminated through (outline all forms of dissemination planned, such as publications, reports and conference presentations).

[If applicable:] In order to allow other researchers to verify the findings of this study or replicate the analysis of the information we collected, the data we collect in this study will be stored indefinitely on (specify digital repository, e.g., [RShare](https://library.torontomu.ca/rshare/), [Open Science Framework](https://osf.io/)), a digital platform that allows researchers across the world to verify and replicate our analysis. Before doing so, we will ensure that all identifying information is removed from your data. This will eliminate the risk of identifying you from the data being shared.

[If applicable:] In order to allow other researchers to explore related research questions in the future, the data collected in this study will be stored indefinitely on (specify digital repository, e.g., [RShare](https://library.torontomu.ca/rshare/), [Open Science Framework](https://osf.io/)), a digital platform that allows researchers across the world to use previously collected data for research purposes. Before doing so, we will ensure that all identifying information is removed from your data. This will eliminate the risk of identifying you from the data being shared. If you prefer that we do not include your information in the data that we share with other researchers for future research, you can let us know by indicating this at the start of the survey. [Ensure that the survey is designed to obtain consent separately for future, unspecified research. For most survey platforms, this can be done in the form of a coded question.] You can still participate in the study if you prefer not to have your information shared in the future.

[You can adjust the above text to reflect the data sharing plan and the repository you will use. Under Article 13.3, consent for future unspecified use of the data for research should be obtained separately from consent to participate in research. Separate consent is not required, however, when future use is restricted to the verification of results. The information provided here should reflect the information provided in section 19 of the ethics protocol.]

### How Your Identity Will Be Protected

To maintain confidentiality, your data will be stored on Toronto Metropolitan University’s secure Google Drive. (Provide any relevant information regarding how each class of participant data – identified, de-identified – and consent forms will be stored, where, and for how long. Generally, identifiable data should not be kept longer than necessary and should be destroyed once coded. If you are not using the university-recommended TMU secure Google Drive, please explain in detail the privacy and relevant security features of the storage method. Further, indicate whether/when data will be destroyed or what will happen to it when data collection is completed. If the researcher is a graduate student, indicate who will have custody and responsibility for the data once the student graduates.)

[The information provided here should match the information provided in section 18 of the ethics protocol.]

### Incentive for Participation

[Modify as needed:] For participating in this research study you will receive (describe the incentive, e.g., gift card (specify which type), cash, lottery, when the participant will receive the incentive, and method of payment). You will still receive your incentive if you withdraw from the study at any time or request that your data be deleted permanently.

[The TCPS 2 neither recommends nor discourages the use of incentives. Where incentives are offered to participants, they should not be so large or attractive as to compromise the voluntariness of participation. Incentives are not considered benefits, and reimbursement for costs should be considered separately from incentives. If you are using a survey platform that has rules participants must accept with respect to the payment of incentives, include a link to their terms of reference as well. The information here should match the information provided in section 20 of your research ethics protocol.]

### Your Rights as a Research Participant

Your decision to participate is completely voluntary. You can withdraw your participation at any point during the research activity and you will not be waiving your legal rights by doing so. If you choose to stop participating, your data will not be included in the study. Please contact the researcher by email if you want to withdraw your consent by (specify a date). Your decision not to participate will not influence your future relations with the researchers, or with Toronto Metropolitan University, or with (add community/industry partners as relevant).

### Questions

If you have any questions about this research, please feel free to contact the researchers. You can find their contact information at the beginning of this letter of information.

The ethics protocol for this study has been reviewed and approved by the Toronto Metropolitan University Research Ethics Board (REB 20XX-XXX). If you have any questions about your rights or concerns about your treatment as a research participant in this study, please contact the Toronto Metropolitan University Research Ethics Board directly at rebchair@torontomu.ca or call 416-979-5042. (If there are other relevant agencies/resources associated with the research to whom participants may raise questions, e.g., participant pool or registry, please also include their information here.)